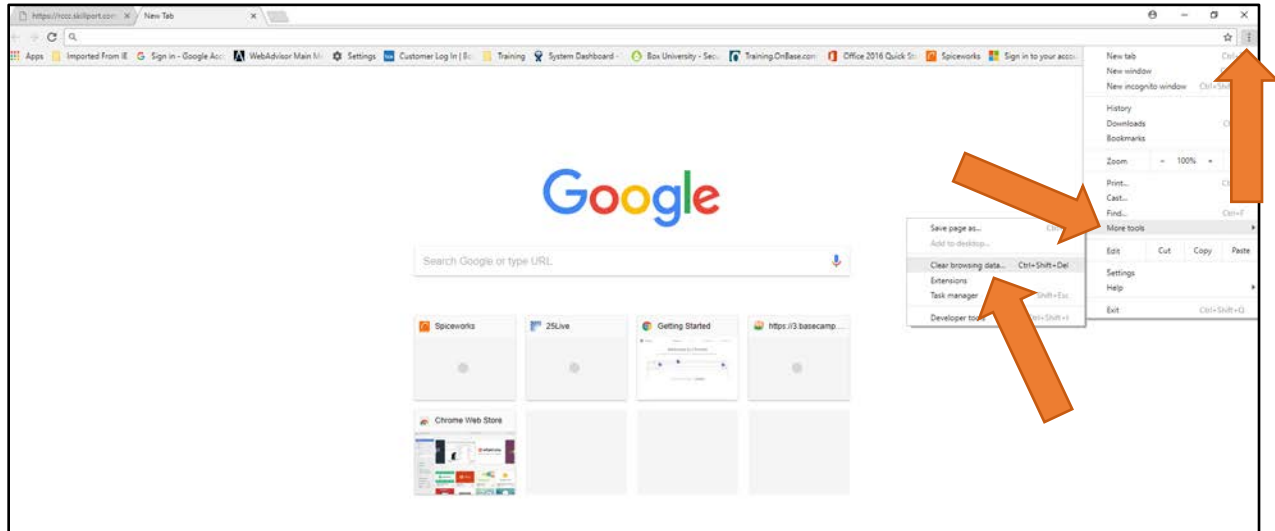


How to Clear Your Browser's Cache

A browser's cache is a collection of web pages, which contain text, images and most other media contained on them, that is stored on your hard drive or phone. When clearing your browser's cache it forces your browser to retrieve the newest copy that is available from the website. It helps with 404 and 502 errors and helps recover disk space.

Chrome: Clear Browsing Data

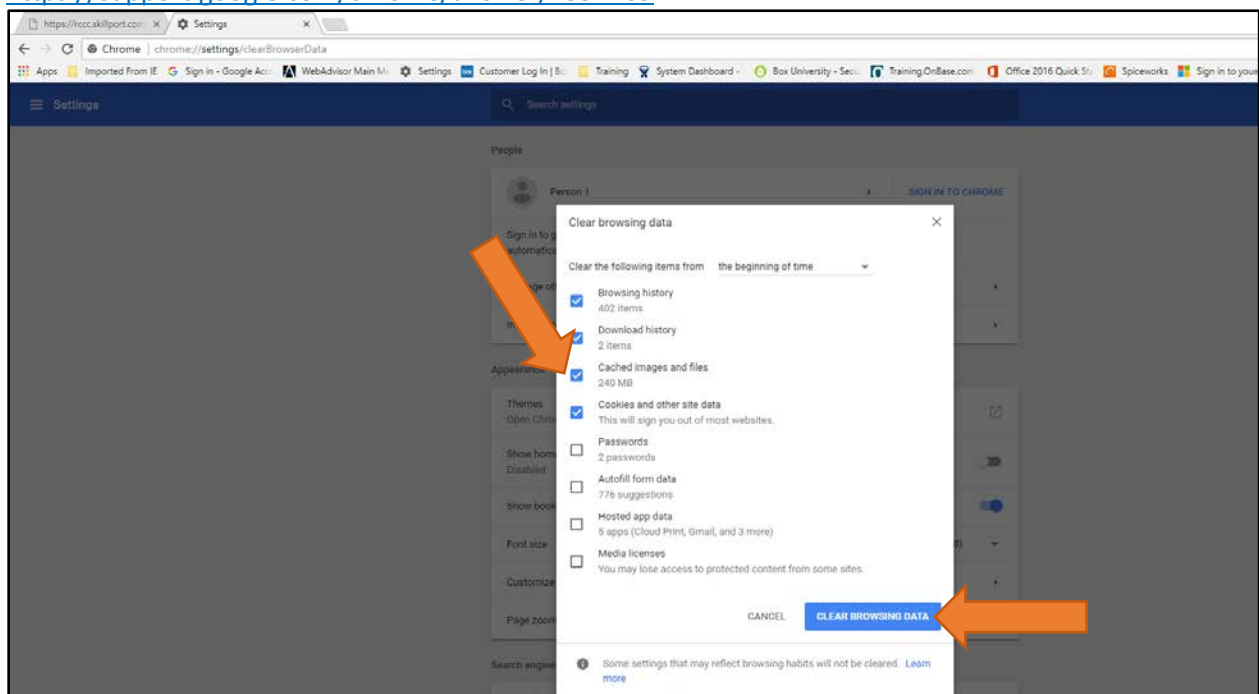
1. Select the **"Menu"** button (icon with three stacked dots) and select the **"More tools"**, then select the **"Clear browsing data"** option.



2. Check the box next to **"Cached images and files"** as well as anything else you wish to remove, then select the **"Clear Browsing Data"** button.

Note: To clear everything, make sure you select **"the beginning of time"** from the drop-down menu next to Clear the following items from option located at the top of the Clear browsing data window. To learn more visit the link below.

<https://support.google.com/chrome/answer/2392709>

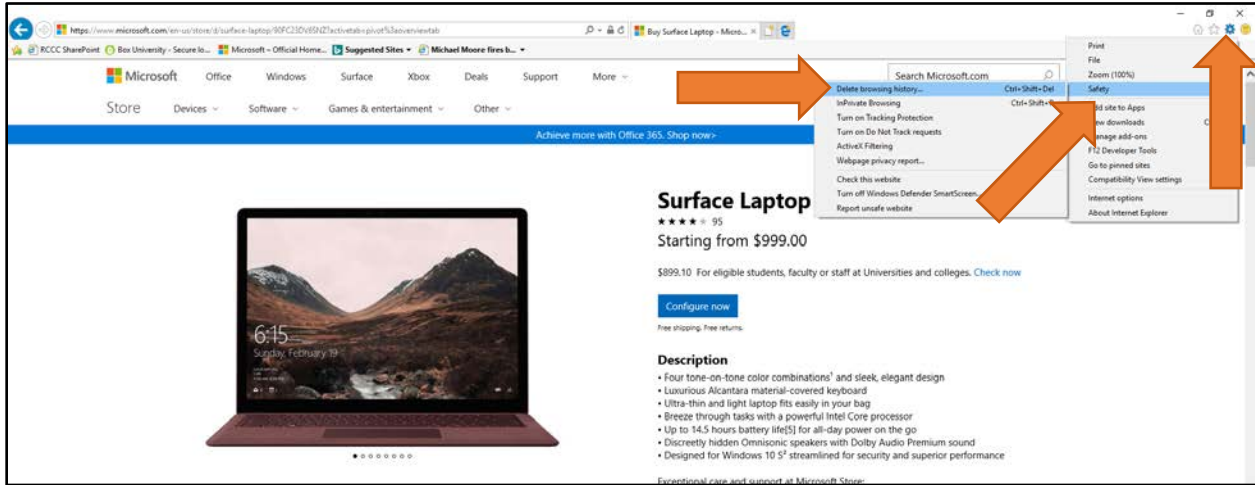


Chrome: Mobile Browser

Go to Settings and select **“Privacy”**, then select **“Clear Browsing Data”**. From this menu, check the **“Cached Images and Files”** option, then press the **“Clear Browsing Data”** button once and select one more time when prompted to.

Internet Explorer: Delete Browsing History

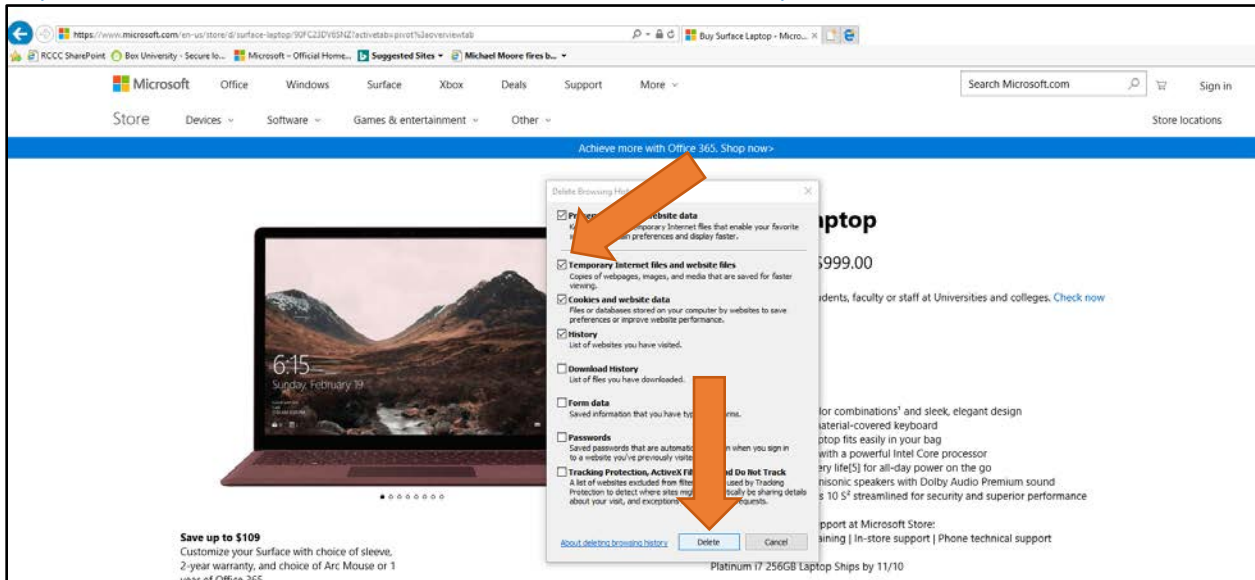
1. Select the **“Tools”** button (gear icon) and select **“Safety”**, then select **“Delete browsing history”**.



2. From this menu, check the box next to **“Temporary Internet Files and website files”** as well as anything else you wish to remove, then select the **“Delete”** button.

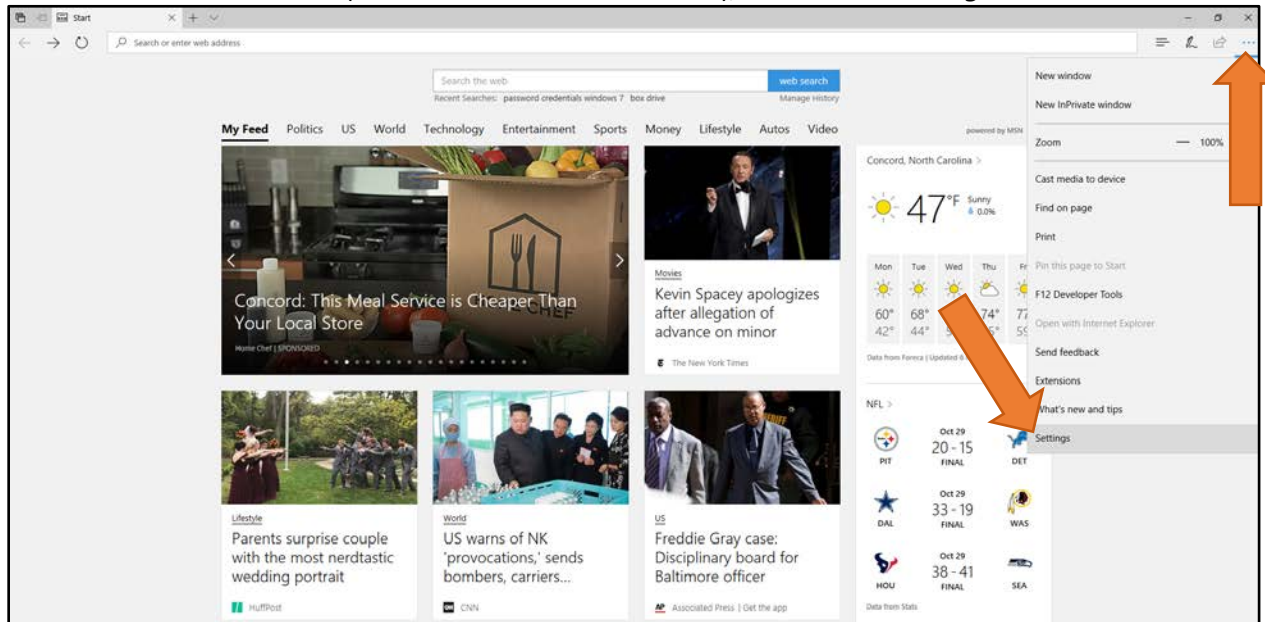
Note: Temporary internet files are often referred to as cache in Internet Explorer. To learn more visit the link below.

<https://www.lifewire.com/how-to-clear-the-cache-in-internet-explorer-2624707>

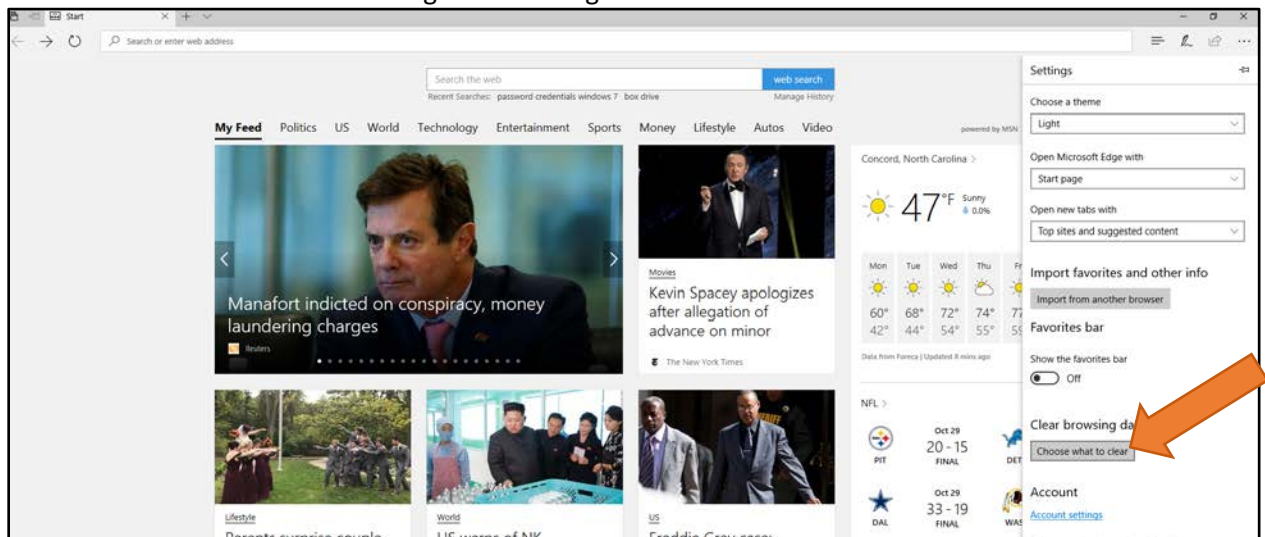


Edge: Clear Browsing Data

1. Select the **“More”** button (icon with three horizontal dots), then select **“Settings”**.

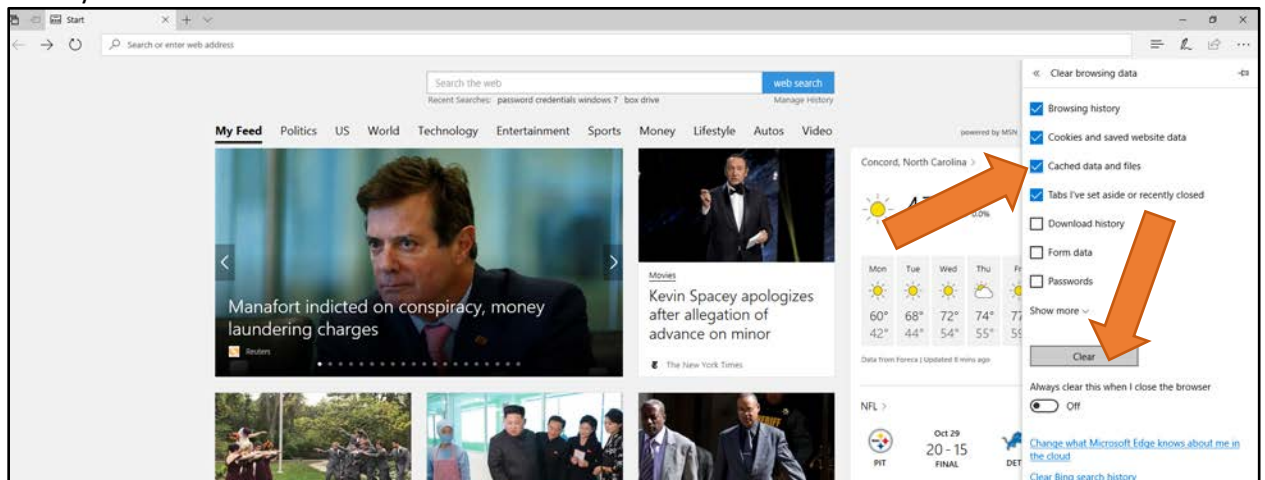


2. Located under the Clear browsing data heading select the **“Choose what to clear”** button.



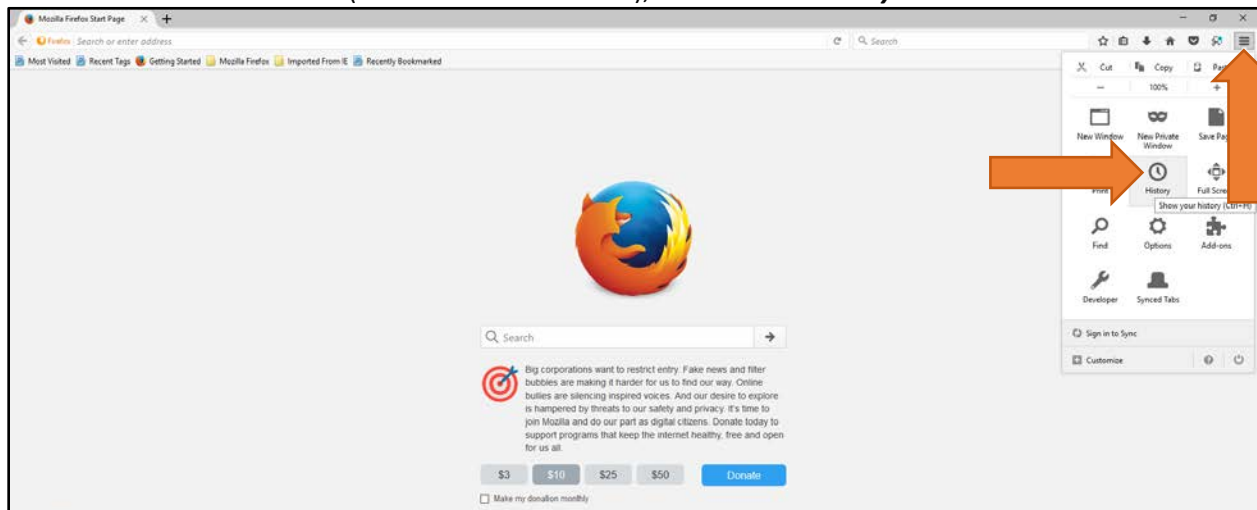
3. Once this menu is open check the box next to the **“Cached data and files”** as well as anything else you wish to remove, then select the **“Clear”** button.

Note: Select the **“drop-down”** next to Show more within the Clear browsing data menu for additional items you can erase.

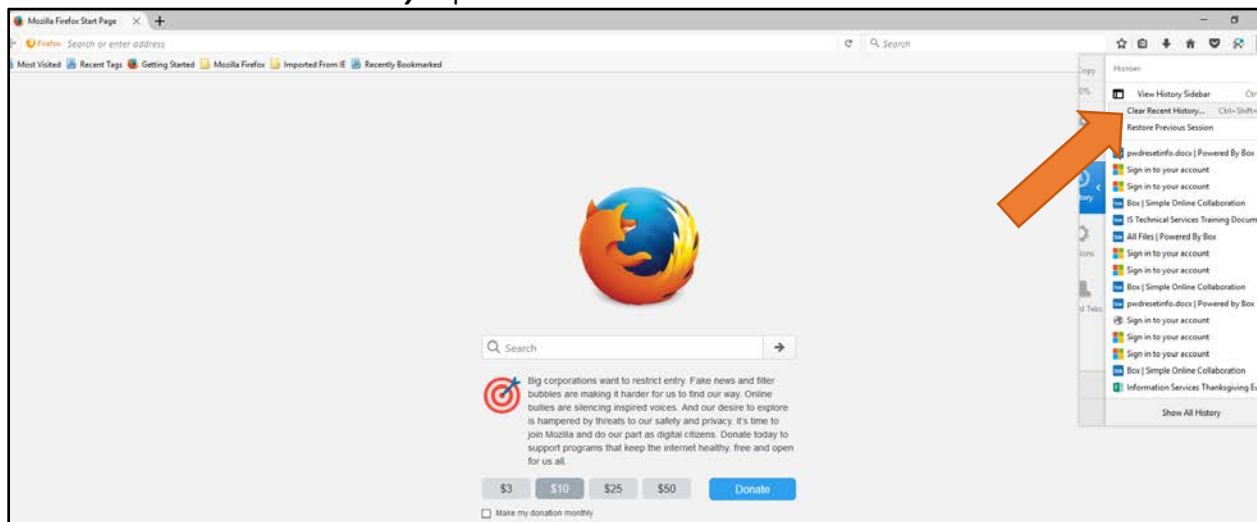


Firefox: Clear All History

1. Select the “**menu**” button (three-lined icon button), then select “**History**”.



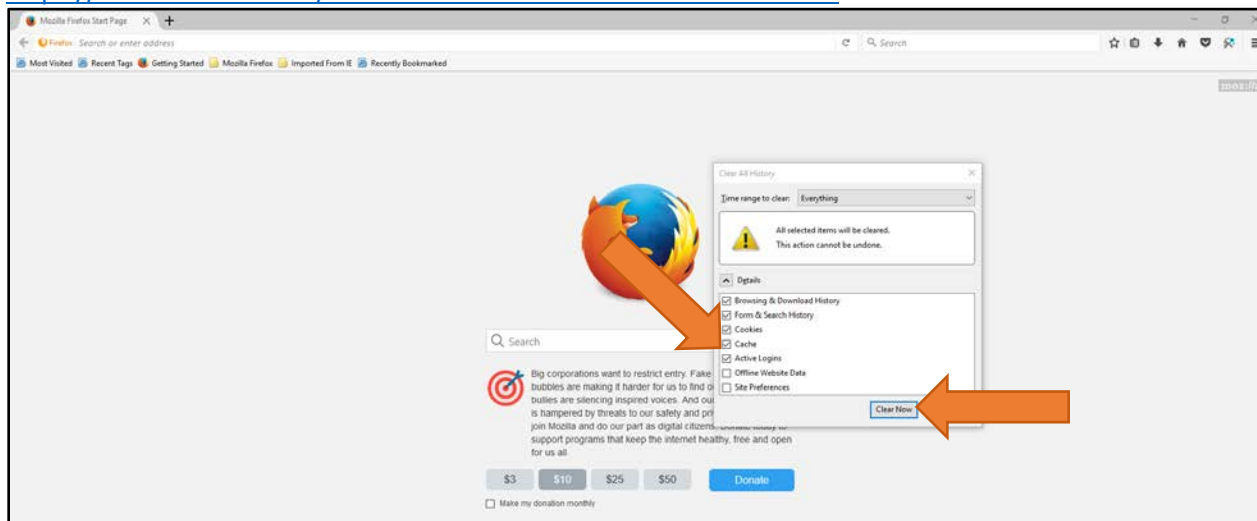
2. Select the “**Clear Recent History**” option.



3. Check the box next to “**Cache**” option as well as anything else you wish to remove, then select the “**Clear Now**” button.

Note: To clear everything, select “**everything**” as the option from the Time range to clear menu options. To learn more visit the link below.

<https://www.lifewire.com/how-to-clear-the-cache-in-firefox-2624704>



Safari: Empty Caches

Clearing the cache is done through the Develop menu. Select **“Develop”**, then select **“Empty Caches”**. If you are a window user than you can delete all of Safari’s stored data by selecting the **“Menu”** button and select **“Preferences”**. Select **“Privacy”**, then select **“Remove All Website Data”**.

Note: If you cannot locate the Develop option on the Safari menu bar, you can enable it by selecting **“preferences”**. Select **“Advanced”**, then select **“Show Develop menu”** in menu bar option. To learn more visit the link below.

<http://help.apple.com/safari/mac/9.0/#/sfri20948>

Opera: Clear Browsing Data

To clear the cache in Opera go to settings and select **“Clear browsing data section”**. Select the **“box”** next to Cached images and files, then select **“Clear browsing data”**.

Note: Make sure to select **“the beginning of time”** option from the Obliterate the following items from section that is located at the top so you make sure to erase everything.

<http://help.opera.com/Windows/12.10/en/cache.html>

Vivaldi: Clear Browsing Data:

Select the **“Vivaldi button”** (icon with a V), then select **“Tools”**. Select **“Clear Private Data”**. Select the **“box”** next to Cached images and files and select the **“beginning of time”** from the drop-down menu next to clear the following items from, and then select the **“Clear browsing data”** button.

Note: You have the ability to choose how much space you would like the browser to use for cached website data and you even have an option in some browsers to automatically clear cache and other data every time you close the browser window. A link to more detailed information can be located in the browser specific sections.